



# Conference & Trade Show



**LAS VEGAS**

**SEPT. 3-6**

**MGM GRAND**

**Fall 2024**

## FREQUENTLY ASKED QUESTIONS

***I registered for the full conference, but I don't see the Economic Summit or Managers Summit on my receipt. What do I do if I want to attend one of those as well?***

The Managers Summit and Economic Summit are separate events and sold individually. You must sign up for one of those additional events in addition to your full conference registration.

***I need to update/change and existing registration. Who do I contact for help?***

If you need assistance with an existing registration, ie. making changes, updates, adding a session, refunds, etc., please contact our registration vendor Showcare.

**EMAIL:** [ssa@showcare.com](mailto:ssa@showcare.com)

**PHONE:** 514-228-3076

***When will I receive my badge?***

Badges will NOT be mailed. An email confirmation with a barcode will be emailed to you. You must take that barcode to the SSA registration desk at the MGM Grand Conference Center – Grand Ballroom Foyer. There, your barcode can be scanned and your badge will be printed.

***Where is the conference and trade show taking place?***

**MGM Grand Conference Center**

4701 Koval Ln, Las Vegas, NV 89109

800-929-1112

***How much does registration cost?***

**PART B - REGISTRATION INFORMATION**

**Members Only:** Full and Additional Rep registration fees include a downloadable library of session recordings and slides.

**Optional Events.** Not included in Full, Additional, 1 Day, and Trade Show registration categories.

	REQUIRES SSA MEMBERSHIP ID NUMBER				Non-Members	
	Super Saver By 7/12/24	SSA Members <sup>1</sup>		International & State Affiliate (Indirect) Members <sup>2</sup>		
		By 8/16/24	After 8/16/24 and On-Site			
<input type="checkbox"/> FULL REGISTRANT	\$650	\$750	\$825	\$875	\$1,025	
<input type="checkbox"/> ADDITIONAL REP (same company)	\$550	\$625	\$700	\$750	\$925	
<input type="checkbox"/> 1 DAY ONLY <input type="checkbox"/> Wednesday <input type="checkbox"/> Thursday	\$425	\$475	\$500	\$550	\$725	
<input type="checkbox"/> TRADE SHOW ONLY <sup>1</sup> <input type="checkbox"/> Wednesday <input type="checkbox"/> Thursday	\$170	\$190	\$200	\$250	\$280	
<input type="checkbox"/> ECONOMIC SUMMIT (Tuesday, September 3)	First Registrant	\$350	\$400	\$425	\$450	\$600
	Second/Third Registrant	\$225	\$275	\$325	\$375	\$450
<input type="checkbox"/> MANAGERS SUMMIT (Tuesday, September 3)	\$150	\$200	\$225	\$275	\$360	

**NO SUITCASING:** Vendors who are not exhibiting **must** register as a Full Registrant. Any non-exhibiting vendor observed soliciting within the conference & trade show spaces will be asked to leave.

No one under the age of 16 allowed in the trade show hall.

<sup>1</sup> Those who pay their dues directly to the SSA and have a valid SSA ID number

<sup>2</sup> Canadian SSA and various state affiliated association members who have an SSA ID number

# SSA

## Conference & Trade Show



# LAS VEGAS

## SEPT. 3-6

## MGM GRAND

## Fall 2024

## FREQUENTLY ASKED QUESTIONS

***I am a member but the system isn't recognizing my member ID or I don't know my member number. What do I do?***

Your membership ID can be found on any of your invoices. Verify that you are including all numbers, including any leading zeros. If you have more than one membership ID be sure that you are using the one that is currently active. If you can't find your member ID or need more assistance, please email [info@selfstorage.org](mailto:info@selfstorage.org).

***I just joined the SSA and want to register as a member.***

Your company ID will be posted to our registration system within 48 hours. Please try again or email us at [info@selfstorage.org](mailto:info@selfstorage.org).

***What are the registration hours?***

Tuesday, Sept. 3: 8:00am – 6:00pm

Wednesday, Sept 4: 7:00am – 5:00pm

Thursday, Sept 5: 7:00am – 3:30pm

***Can I bring a child? Is there an age restriction?***

No children under the age of 16 are allowed in the trade show hall. If you have any other questions regarding a child at the conference, please contact Carol Franklin at [cfranklin@selfstorage.org](mailto:cfranklin@selfstorage.org).

***Hotel Reservations***

We have contracted a hotel block at the MGM Grand. [Reservations can be made online.](#)

***What is the closest airport?***

Harry Reid International Airport (LAS) is about 10 mins from the MGM Grand.

***What is the exhibit hall schedule?***

Wednesday, Sept 4: 11:30am – 4:00pm

Thursday, Sept 5: 11:30am – 3:00pm

***Can I obtain a list of exhibitors?***

Yes, we will post a [list of exhibitors on our website soon.](#)

***Substitution and Cancellation Policy***

If you register and then are unable to attend, you may send someone in your place at no additional charge. Notify the SSA registrar in writing or by FAX (514) 289-9844 or email [SSA@Showcare.com](mailto:SSA@Showcare.com), as far in advance of the conference as possible. Cancellations faxed or postmarked on or before August 16, 2024, will be subject to a \$100 cancellation fee per registrant (\$50 for Trade Show Only registrants), with the remainder refunded. No refund will be granted for cancellations faxed or postmarked after August 16, 2024!